

LIMITED LIFETIME WARRANTY

CORTIÇA CORK FLOOR TILE

COMMERCIAL / RESIDENTIAL WARRANTY

All Cork Supplies Ltd products are inspected prior to despatch. Final inspection and approval prior to laying is the customer's responsibility. The customer must check and approve the tiles for colour and pattern as correct.

Because cork is a **natural product**, slight variation is normal and not to be considered a defect.

Cortiça Cork tiles which are pre-coated and pre-coloured will also show this colour variation. The determination of the acceptability of the shading must be made by the customer prior to the laying of the tiles.

Cork Supplies Ltd will not be responsible and will not accept claims for the installation of incorrect product, defective material or material which does not meet the customer's expectations in terms of shade.

Installation of the product shall be deemed to be confirmation of pattern, colour, squareness, thickness, appearance and all other visual factors.

Cork Supplies Ltd warrants for the customers lifetime after installation that its Cortiça Cork Flooring is free from manufacturing defects. This limited warranty is only available to the original customer who bought the product from Cork Supplies Ltd or one of its agents.

This warranty does not apply if product other than that supplied with the tiles is used. Cortiça Cork Floor Tiles are always supplied with the proprietary primer, adhesive, and final coat of polyurethane. Use of any other of the above products will negate this warranty.

THIS WARRANTY DOES NOT COVER:

- Damage due to unusual wear and tear on cork tiles including stiletto damage
- Damage due to improper maintenance or improper use of maintenance products
- Dissatisfaction with site applied finishes
- Dissatisfaction and problems due to improper installation
- Damage due to accident or abuse
- Dissatisfaction due to irregularities of the sub floor or improper sub floor preparation
- Dissatisfaction based on material fade or shade and colour variation after installation
- Dissatisfaction due to the use of non specified accessory product

NOTICE OF CLAIMS: (post delivery of product)

All claims must be made in writing on the form provided. They must be sent to Cork Supplies Ltd P O Box 100 148 NSMC Auckland NZ within 30 days from installation date.

LIMITATION OF LIABILITY

The buyer's sole and exclusive remedy against Cork Supplies Ltd is limited to repair or replacement of the defective material or refund of the purchase price. In no case will CSL be liable for labour to remove and / or reinstall its cork flooring. In no event shall Cork Supplies Ltd be liable for direct, indirect, general, special, incidental, consequential or other damages of any kind whatsoever, regardless of the causes of such damage.